of 152 officials were finalized, out of which in 60 cases, major penalty was imposed, which included 5 cases of removal/dismissal from service and one case of compulsory retirement. In 59 cases, minor penalty was imposed.

**Unattended complaints in Vasant Vihar**

449. SHRIMATI SAROJ DUBEY: Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVIATION be pleased to state:

(a) the number of complaints received in the Service Centre of CPWD at Central Government Housing Complex, Vasant Vihar during the last two years and the time taken to dispose of each of these complaints alongwith number of complaints which remained unattended for more than seven to fifteen days;

(b) whether some complaints of damaged doors of 67 Block still remain unattended even after a lapse of one year;

(c) if so, the details thereof and the reasons therefor; and

(d) the action taken against the careless officials?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND POVERTY ALLEVIATION (SHRI BANDARU DATTATRAYA): (a) Details of complaints received in the Service Centre of CPWD, Central Government Housing Complex, Vasant Vihar in the last 2 years is as below:

Complaints received in

| Year | Civil | | Elect. | Total |
|---|---|---|---|---|
| 2000-2001 | 29988 | + | 12696 | -42684 |

Complaints attended within 2-3 days:

2000-2001 — 42286

Complaints which remained unattended for more than 7-15 days:

2000-2001 — 398

Minor complaints are normally attended to within two to three days whereas major complaints and complaints relating to special repairs take more time since these involve calling of tender and observance of various procedural formalities and are sometimes also constrained by lack of funds.

(b) No, Sir. No complaints of damaged doors in Block 67 is pending as on today.

(c) and (d) Do not arise in view of (b) above.

**Construction of additional room in Type-II quarters in DIZ area**

†450. SHRI SURYABHAN PATIL VAHADANE: Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVIATION be pleased to state:

(a) whether all formalities/conditions have been fulfilled by Government with regard to construction of additional room in Type-II Quarters in Sector-IV, DIZ Area, Gole Market;

(b) if so, whether Government would sanction amount for construction of the said quarters during the financial year 2001-2002; and

(c) if so, the amount to be sanctioned for the same?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND POVERTY ALLEVIATION (SHRI BANDARU DATTATRAYA): (a) No, Sir. The architectural drawings are currently under preparation by the Central Public Works Department (CPWD).

(b) and (c) In view of (a) above, do not arise.

**Infrastructure facilities in Najafgarh area, Delhi**

451. SHRI SURYABHAN PATIL VAHADANE: Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVIATION be pleased to state:

(a) whether Government propose to impress upon the NCT of Delhi to provide basic infrastructure facilities in Najafgarh area, particularly in Jai Vihar Block-H and G and Shyam Vihar Phase-I; and

(b) if so, the details of steps being taken to provide electricity, roads and water etc. in the said area?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT AND POVERTY ALLEVIATION (SHRI BANDARU DATTATRAYA): (a) and (b) The Government of Delhi has informed that basic

† Original notice of the question was received in Hindi.